

EAR & HEARING @ THE CENTER FOR NEUROSCIENCES

OTOLOGY/NEUROTOLOGY/CRANIAL BASE SURGERY CALL COVERAGE

Please note that Dr. Abraham Jacob is the only Otologist/Neurotologist for Ear & Hearing @ the Center for Neurosciences. Therefore, he is NOT on call after hours, on weekends, and when out of town since being available 24 hours per day/7 days per week is not practical.

Should you contact the Center for Neurosciences after hours, you will reach our Answering Service. Please let them know that you are a patient of Dr. Jacob, your best contact phone number, and the reason for your call. If the Answering Service is able to reach Dr. Jacob and he is in a position to return your call, he will contact you directly within 30-60 minutes. If you feel that you are unable to wait 30-60 minutes, please proceed to the emergency room.

If the Answering Service is unable to reach Dr. Jacob within this amount of time, you can proceed to your local Emergency Room for care.

Please note that the Answering Service cannot schedule office appointments. Therefore, if you would like an appointment with Dr. Jacob in the office, please contact Center for Neurosciences during normal business hours.

This Call Coverage Policy is presented to all new patients and is also available on the Center for Neurosciences website.

If the above stipulations are not acceptable, please discuss your concerns with us or cancel your visit with Dr. Jacob *today* prior to seeing him. Your referring physician can provide a new referral for you.

Signature
(Parent or guardian if patient is a minor)

Printed name

Date